



Take advantage of our on-site pipette services

and cross 50 items off your “to do” list.

If you have 50 or more pipettes in need of service, we'll arrange for a certified technician to come to your facility for on-site, expert maintenance and calibration. For added convenience, we'll service not only all Thermo Scientific pipettes, but also pipettes from most* other manufacturers.

Our support specialists will help you keep your pipettes performing at their peak. We understand how vital these instruments are to your success and take pride in setting the industry's standard through service excellence. Choose from:

Preventive Maintenance and Calibration Services

Internal and external inspection, cleaning, lubrication and seal replacement, plus accuracy and precision verification, as needed.

Accuracy and Precision Verification

Pipettes are verified on NIST-traceable gravimetric balances.

Repair

If a pipette fails on-site validation, we'll offer to repair it at our facility and, if necessary, work with the original manufacturer to ensure major repairs are completed properly.

For convenient, on-site pipette service or customized programs to fit the particular needs of your lab, contact your Thermo Scientific Liquid Handling product representative or Technical Service today at 1.800.345.0206 or matrix.technicalservice@thermofisher.com.

*Please check with your representative.



Expert Service and Multiple Support Options

With more than 20 years of experience manufacturing and servicing pipettes, we offer a broad range of services to fit every need.

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